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**Adams County Public Hospital District No. 3  
Special Meeting of the Board of Commissioners**

Friday, September 19, 2014  
Saturday, September 20, 2014

Location: The Davenport Hotel  
Spokane, WA

The meeting will commence Friday, September 19, 2014 at 10:00 am

**Special Board Meeting Agenda**

1. Call to Order at 10:00 am on Friday, September 19, 2014
2. Strategic Planning Retreat
  - A. Tour of INHS/Telemedicine
  - B. Assessment of Environment
3. Meeting will adjourn around 8:00 p.m. to reconvene on Saturday, September 20, 2014
4. Call to order at 8:30 a.m. on Saturday, September 20, 2014
  - A. Creating the Vision
  - B. Action Plan
5. Adjournment by 3:00 p.m.

**Adams County Public Hospital District No. 3  
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Friday, September 19, 2014  
Saturday, September 20, 2014

Location: The Davenport Hotel  
Spokane, WA

Special Board Meeting

**Present:** Shirley McCullough, Lynda Bowers, Larry McCourtie, Bob Carlson, and Terry Thompson.

**Others:** Jody Carona (Health Facilities Planning & Development), Mark Bunch, Mindy Gonzalez, Tina Bernsen, Rhonda Golladay, Connie Agenbroad

A. Prior to the meeting being called to order at 1:00 p.m., Board Commissioners and others were given a presentation and tour of Inland Northwest Health Services and Telemedicine unit by Marc Johnson, Regional Client Contract Management Director beginning at 10:00 a.m.

**Call to Order:** President McCullough called the meeting to order at 1:00 p.m. on Friday, September 19, 2014.

President McCullough welcomed the participants. She then introduced Jody Corona as the facilitator for the retreat. Goals, outcomes and ground rules were discussed by President McCullough, Connie Agenbroad, and Jody Corona.

**Retreat Discussion, Day one:** Jody presented; 1) rural industry trends-national and statewide, trends within the district; 2) discussed key issues and concerns of leadership and medical staff; 3) independence verses affiliation and the affiliation continuum; and 4) an overview of affiliations to date in Washington State.

At 5:30 p.m., the meeting was adjourned until Saturday, September 20, 2014.

**Retreat Discussion, Day two:** President McCullough called the meeting to order at 8:30 a.m. on Saturday, September 20, 2014.

Jody Corona led a discussion on key take-aways and thoughts from Friday's meeting. The participants discussed; 1) what are core services for OCH and the communities we serve; 2) how does the Board define sustainability; 3) is OCH sustainable into the future; 4) benefits and downsides of status quo/independence; 5) where do we go from here and 6) where is the board

and leadership, do we have a consensus. After much discussion the following initiatives and priorities were agreed upon:

1) Continue to partnership with existing providers (CBHA). Together must increase the care provided locally and reduce unnecessary outmigration

2) Develop service line specific partnerships with regional hospitals and systems. The hospital is committed to rapidly evaluating which services can be provided safely at OCH, and then implementing the services. (Hospitalists, ER physicians care for Observation patients, General Surgery, Orthopedics, etc.).

3) Increase and improve Customer service. Develop customer service training to all staff

**“Downtown Medicine, Hometown Heart”**

**“Every time, Every touch”**

**“No Passing Zone”**

4) Outreach grants – explore possibilities of Federal grants

5) Telemedicine

6) Senior Clinic (Medicare) evaluate with CBHA

7) Marketing/outreach programs

8) Support CBHA’s ARNP residency program

9) Charge master review

The Board of Commissioners directed the administrative leadership to prepare an initiative spreadsheet to include team leaders and timeframes.

**Adjournment:** The meeting adjourned at 2:00 p.m.

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Bob Carlson, Secretary